



EAST BATON ROUGE PARISH

LIBRARY

Phase "0"
Facilities Master Plan Summary
2024



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Introduction

This report is a summary of Phase “0” Master Planning activities performed by the East Baton Rouge Parish Library (EBRPL). This document contains highlights of a number of in-depth assessments, surveys, focus groups, interviews, and other activities to prepare the library to perform a Facilities Master Plan. A listing of the in-depth documents prepared by the consultant during Phase “0” are listed in the appendix section of this report. These detailed documents, in concert with this summary report, are designed to provide essential knowledge of EBRPL needs, by library facility, for the next stages of the Facilities Master Planning process.

Process

Carson Block Consulting, Inc. was engaged in April of 2023 to perform a stakeholder engagement-focused start to a Facilities Master Plan process for EBRPL, and in the process gather information on essential elements of a Facilities Master Plan. To do that, the consultant confirmed the objectives and desired outcomes of the Facilities Master Plan, confirmed the stakeholders of interest, and established a project task and timeline schedule. He reviewed facilities assessments and determined additional information was needed, as well as performing a technology assessment of all library branches.

In July 2023, the consultant performed the first of multiple site visits to conduct in-person meetings with stakeholder groups, meet with the Library Board of Control, and tour the library branches. During his final site visit in July of 2024, the consultant presented the findings of the Phase “0” Facilities Master Plan to key stakeholder groups: The Library Board of Control, Library Staff, and the Community Advisory Committee.

Stakeholder Groups

Carson Block, along with library staff, created three groups to guide the assessment process: a Steering Committee of library administrators met regularly with the consultant to steer the planning process; a Library Staff Group was created to provide perspective from inside the library system; and a Community Advisory Committee to share the perspective of different community leaders. The Community Advisory Committee included representatives from the spiritual, business, educational, non-profit, and governmental communities in the East Baton Rouge Parish.

Surveys and Assessment

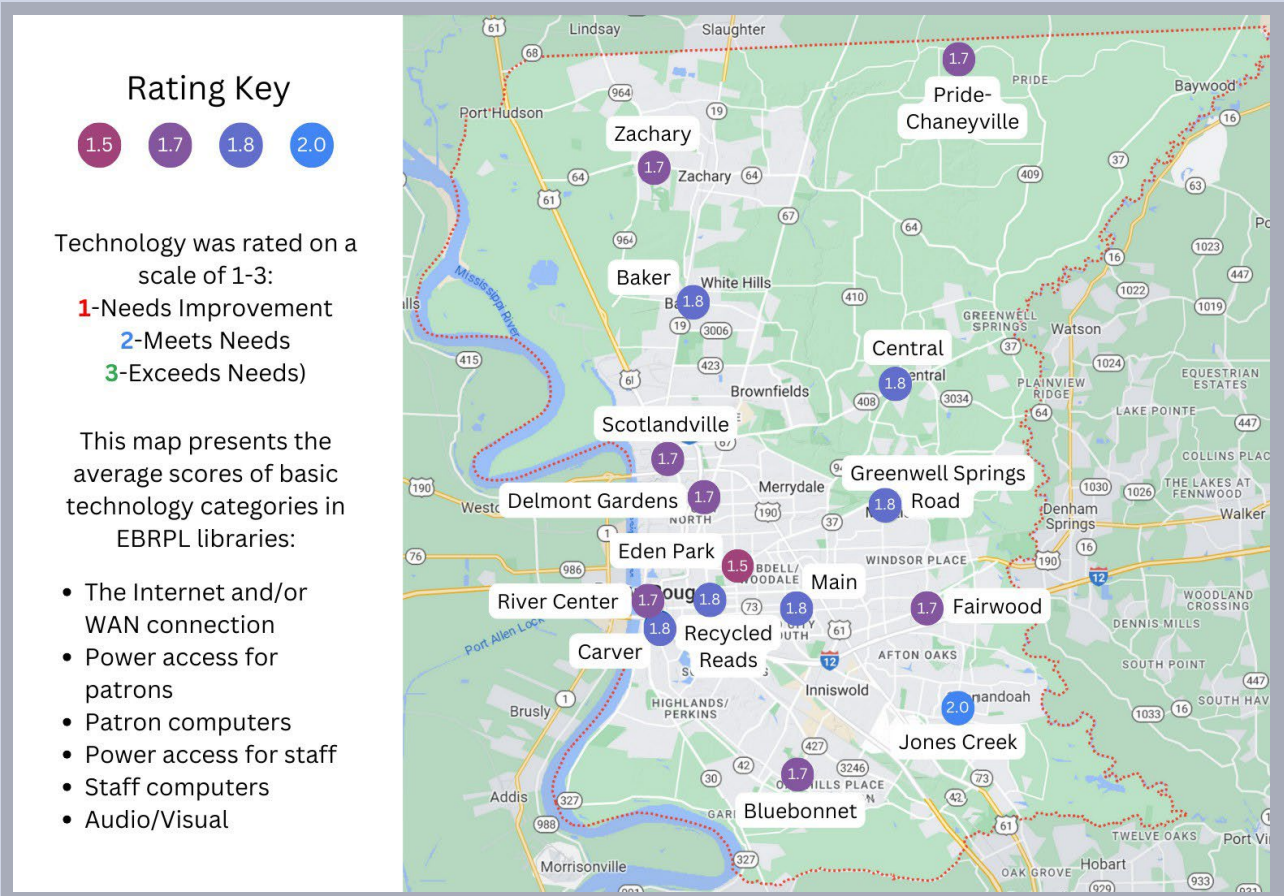
From July 30, 2023, to September 18, 2023, the consultant hosted a survey to allow community members to anonymously share their thoughts and feelings about the library, with an emphasis on library spaces. The survey had twenty-five (25) questions. There were three thousand and twenty-seven (3,185) respondents total to the survey. From August 23, 2023, to September 18, 2023, the consultant hosted a survey for EBRPL staff to anonymously express their thoughts and feelings about the library. The survey had twenty-one (21) questions, five of which were phrased to collect location-specific feedback.

In early 2024, the consultant and library IT staff created ratings of each location's existing technology and estimated future needs. In focus groups with all stakeholder groups, assessments of current and future needs were explored, including the condition of the buildings themselves to gain insight into future needs to address in an overall plan for branches.

Using the compiled results from these surveys and engagement activities, the consultant created preliminary reports from engagement activities and reviewed them with the steering group. Together, they created prioritization metrics and recommendations for moving forward into Phase 1.

Technology Report Summary

The technology condition of each East Baton Rouge Parish Library branch location was rated by Library IT staff and summarized in this report. The rankings (from the perspective of EBRPL IT) show a potential for improvements throughout the library system, and should be incorporated into the activities of the Master Plan over time.



Technology Overview

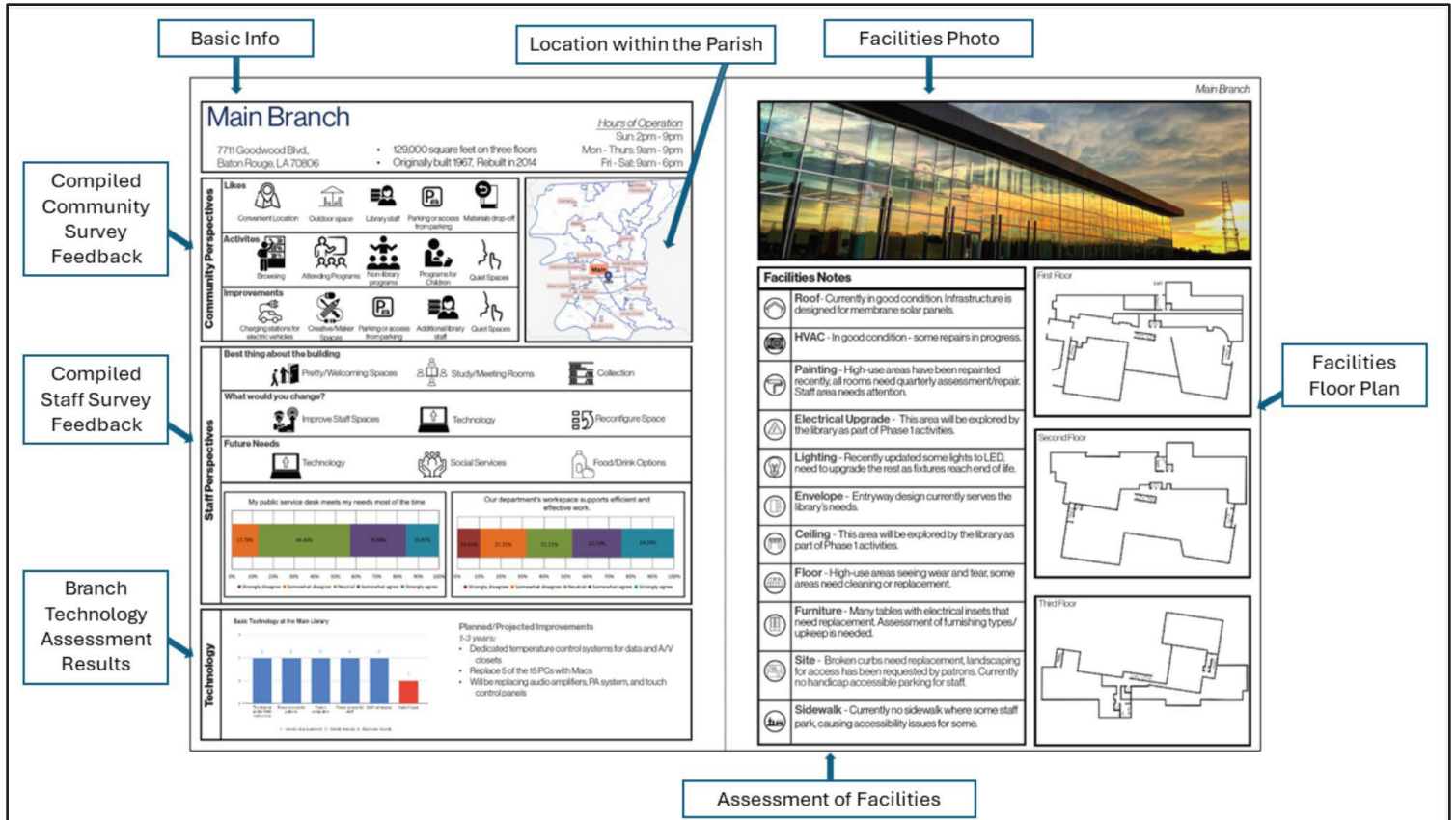
Top 7 Rated Libraries for Technology:

- Jones Creek (2.0)
- Main (1.8)
- Baker (1.8)
- Carver (1.8)
- Central (1.8)
- Greenwell Springs (1.8)
- Recycled Reads / Outreach Center (1.8)

Most technologically-challenged Libraries (2-way tie):

- Eden Park (1.5)
- Bookmobile (1.5 - not on map)

How to Read this Graphic Report



Location within the Parish

A map with all branches shown over the outline of the East Baton Rouge Parish. Each branch's location is highlighted on their own page, to show them in relation to other locations.

Branch Information

This section contains the current address, square footage, hours of operation, and when the site was built and/or remodeled.

Compiled Community Survey Feedback Highlights

This section contains the top 5 categories from the community survey for the major questions, compiled per branch:

- *What do you like best about the library you visit most often?*
- *What do you typically do at the library you visit most often?*
- *What features should be improved or added at the library you visit most often?*

Compiled Staff Survey Feedback Highlights

This section contains the top 3 categories from the staff survey for the major questions per branch.

- *What are the best things about this library building? In what ways does it serve the community well?*
- *What would you change in your building if you could?*
- *Looking five years into the future, what are the greatest opportunities you see for the East Baton Rouge Parish Library?*

The staff feedback also contains a graph describing the work areas most frequently used by staff to perform their duties, and whether that work area meets their needs. This was set on a spectrum from “Strongly Disagree” (in red) to “Strongly Agree” (in turquoise). The graphs show the percentage of respondents who fell into each category by branch.

Branch Technology Assessment Results

EBRPL IT staff were asked to rate each branch’s basic technology needs on a scale of 1 (“Needs Improvement”) to 3 (“Exceeds Needs”), and asked what improvements are desired/planned for either 1-3 years from publication, 4-6 years from publication, or 6+ years from publication.












Assessment of Facilities

Facilities categories are used to give the library a head start on building the to-do list for future projects. EBRPL facilities and management summarizes the condition of the branches based on these categories, which were summed up to put into the report.

Facilities Floor Plan / Branch Graphics

Floor plans of the branch to demonstrate the shape and in some cases layout of the building, and other graphics to illustrate how space is allocated in each building.

Facilities Notes Key

	Roof - Condition of the roof, externally and structure.
	HVAC - Condition of the heating, ventilation, and air conditioning system.
	Painting - Condition of painted walls inside and outside the building.
	Electrical Upgrade - Condition of the electrical wiring and power structure in the building.
	Lighting - Condition of lighting fixtures in the building.
	Envelope - Condition of the barrier between interior and exterior of the building (walls, doorways, windows, etc.).
	Ceiling - Condition of the interior ceiling of the building.
	Floor - Condition of the flooring materials and structure in the building.
	Furniture - Condition of the furniture for patron use in the building.
	Site - Condition of exterior features of the building (landscaping, parking lot, etc.)
	Sidewalk - Condition of the exterior sidewalk leading to the building.



Individual Branch Reports



Baker Branch

3501 Groom Rd.
Baker, LA 70714

- 18,592 square feet
- Built in 1941, Relocated in 2001

Hours of Operation

Sun: 2pm - 6pm
Mon - Thurs: 9am - 8pm
Fri - Sat: 9am - 6pm

Community Perspectives

Likes				
Convenient Location	Library staff	Quiet spaces	Parking or access from parking	Materials drop-off
Activities				
Browsing	Use a library computer	Research or info-finding	3-Way Tie: • Visit convenient location • Access library Wi-Fi • Meet Friends	
Reading				
Improvements				
Group study or conference rooms	Outdoor space	Creative/Maker Spaces	Small business resources	Spaces for teens

Staff Perspectives

Best thing about the building

Location

Layout/Designated Spaces

Study/Meeting Rooms

What would you change?

Reconfigure Space

Security Concerns

Parking

Future Needs

Technology

Study Rooms

Facilities Improvements

My public service desk meets my needs most of the time

Response	Percentage
Strongly disagree	10.00%
Somewhat disagree	10.00%
Neutral	0.00%
Somewhat agree	60.00%
Strongly agree	20.00%

Our department's workspace supports efficient and effective work

Response	Percentage
Strongly disagree	0.00%
Somewhat disagree	0.00%
Neutral	0.00%
Somewhat agree	72.73%
Strongly agree	27.27%

Technology












Basic Technology at Baker Branch

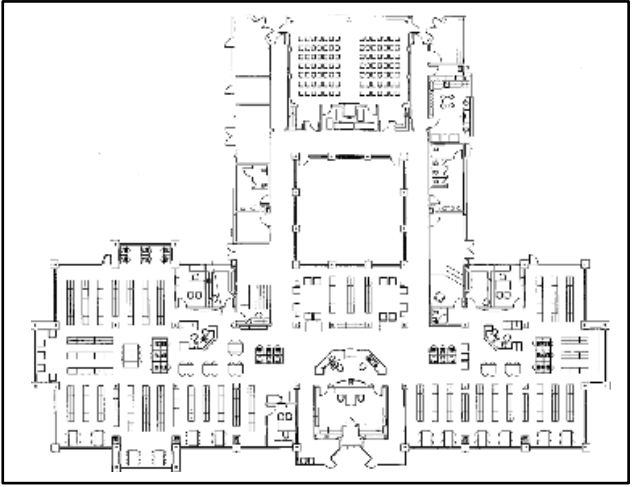
1 - Needs Improvement, 2 - Meets Needs, 3 - Exceeds Needs

Planned/Projected Improvements 1-3 years:

- Review if external access points can be added to improve Wi-Fi access from parking lot
- Dedicated temperature control systems for data and A/V closets
- Security camera installation, timeline unknown



Facilities Notes	
	Roof - Roof will need replacement during next renovation
	HVAC - Boiler will be replaced during the 2025 renovation project. Chiller replacement currently underway.
	Painting - Repainting will happen during next renovation.
	Electrical Upgrade - This area will be explored by the library in the 2025 renovation project.
	Lighting - Lighting will be upgraded during 2025 renovation project. Existing lighting is being upgraded to LED bulbs.
	Envelope - Entryway slated for redesign in the 2025 renovation project.
	Ceiling - This area will be explored by the library in the 2025 renovation project.
	Floor - Flooring will be replaced in the 2025 renovation project.
	Furniture - Furniture to be replaced in 2025 renovation project
	Site - Patron feedback indicates a need for handicapped parking closer to the entrance.
	Sidewalk - This area will be explored by the library in the 2025 renovation project.



Capital Improvement Plan: Additions and renovations to Baker branch are scheduled for 2025.

Bluebonnet Regional Branch

Hours of Operation

9200 Bluebonnet Blvd.,
Baton Rouge, LA 70810

- 37,600 square feet
- Originally built 1993, Renovated in 2015

Sun: 2pm - 6pm
Mon - Thurs: 9am - 9pm
Fri - Sat: 9am - 6pm

Community Perspectives

Likes



Convenient Location



Parking or access from parking



Library staff



Materials drop-off



Quiet space

Activities



Browsing



Programs for Children



Non-library Programs



Reading



Attending Programs

Improvements



Outdoor Spaces



Creative/Maker Spaces



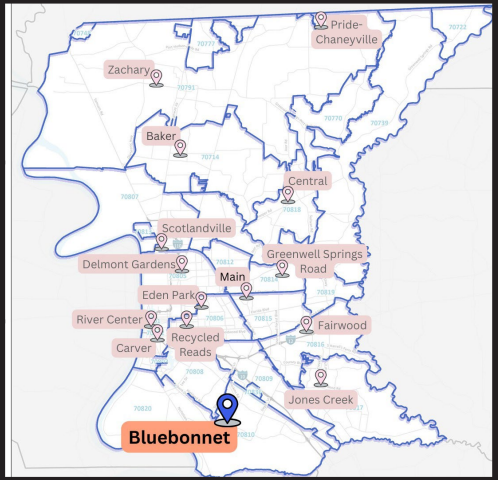
Charging for electric vehicles



Parking or access from parking

2-Way Tie:

- Additional Library Staff
- Quiet Spaces



Staff Perspectives

Best thing about the building



Pretty/Welcoming Spaces



Technology



Designated Spaces

What would you change?



Temperature



Technology



Reconfigure Space

Future Needs



Technology

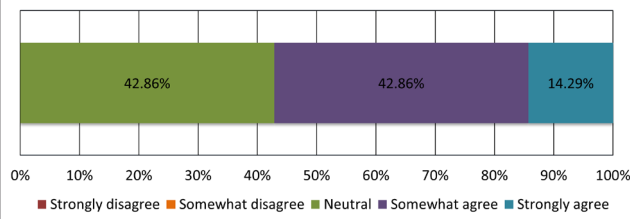


Collection Suggestions

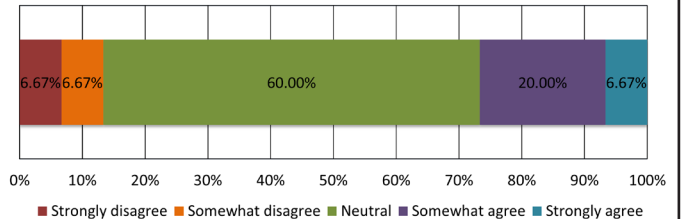


Study Rooms

My public service desk meets my needs most of the time

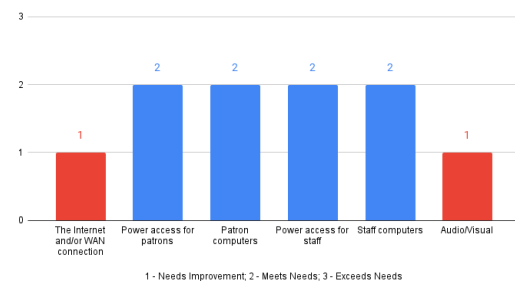


Our department's workspace supports efficient and effective work



Technology

Basic Technology at Bluebonnet Branch



Planned/Projected Improvements

1-3 years:

- Needs better Wi-Fi in meeting rooms and Children's Room
- May replace 2 patron PCs with iPad stations in Children's room
- New projector and projector screen needed
- Dedicated temperature control systems for data and A/V closets
- New projector and projector screen needed

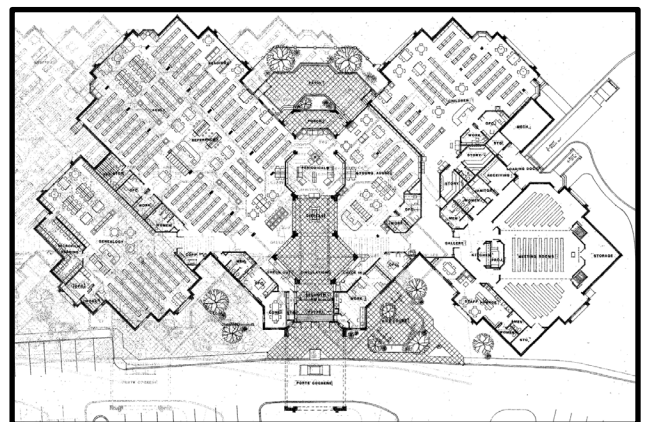
6+ years:

- Remodel of building may add a PC to the Reference workroom



Facilities Notes

	Roof - Roof is currently being replaced.
	HVAC - Replace the boiler, chiller, and cooling tower in 3 years.
	Painting - Some updates over the last few years - assessment needed.
	Electrical Upgrade - Will be assessed during the 2025 renovation project.
	Lighting - Lighting to be replaced and converted to LED during 2025 renovation project.
	Envelope - Entryway needs a redesign during the next renovation.
	Ceiling - Ceiling grid should be replaced, budget permitting.
	Floor - High traffic areas will be replaced during 2025 renovation project.
	Furniture - Furniture was replaced in 2015 renovation project, and is in good condition. A new Circulation desk will be added during the slated 2025 renovation project.
	Site - This area will be explored by the library during the 2025 renovation project.
	Sidewalk - This area will be explored by the library during the 2025 renovation project.



Capital Improvement Plan: Major renovation scheduled for 2025.

Carver Branch

720 Terrace St.,
Baton Rouge, LA 70802

- 11,817 square feet
- Originally Built 1942, Relocated in 2005

Hours of Operation
Sun: 2pm - 6pm
Mon - Thurs: 9am - 8pm
Fri - Sat: 9am - 6pm

Community Perspectives

<p>Likes</p> <ul style="list-style-type: none"> Convenient Location Library Staff Parking or access from parking Materials drop-off Quiet Spaces 	
<p>Activities</p> <ul style="list-style-type: none"> Browsing Convenient Location Research Use Library Computers Attending Programs 	
<p>Improvements</p> <ul style="list-style-type: none"> Outdoor Spaces Quiet Spaces Space for Books Additional Library Staff Creative/Maker Spaces 	

Staff Perspectives

<p>Best thing about the building</p> <ul style="list-style-type: none"> Community Use Pretty/Welcoming Spaces Location
<p>What would you change?</p> <ul style="list-style-type: none"> Dedicated Spaces Bathroom Improvements Reconfigure Space
<p>Future Needs</p> <ul style="list-style-type: none"> Collection Suggestions Facilities Improvements Social Services

My public service desk meets my needs most of the time

Response	Percentage
Strongly disagree	11.11%
Somewhat disagree	22.22%
Neutral	33.33%
Somewhat agree	33.33%
Strongly agree	0%

Our department's workspace supports efficient and effective work

Response	Percentage
Strongly disagree	12.50%
Somewhat disagree	12.50%
Neutral	12.50%
Somewhat agree	12.50%
Strongly agree	50.00%

Technology

Basic Technology at Carver Branch

Category	Rating
The Internet and/or WAN connection	2
Power access for patrons	1
Patron computers	2
Power access for staff	2
Staff computers	2
Audio/Visual	2

1 - Needs Improvement, 2 - Meets Needs, 3 - Exceeds Needs

Planned/Projected Improvements












1-3 years:

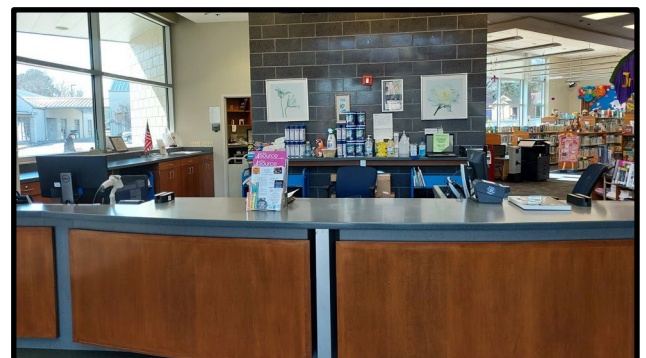
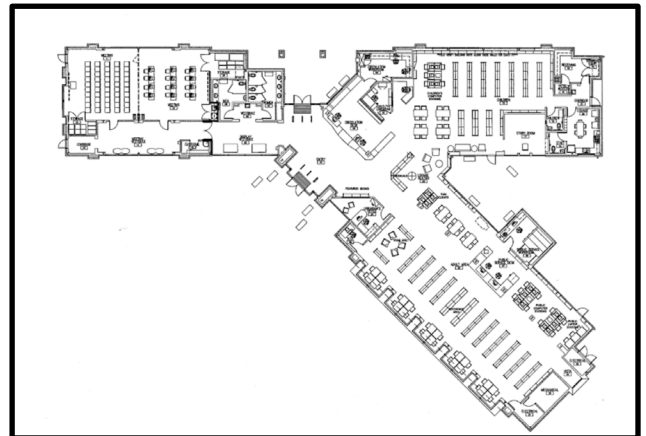
- Power towers needed
- Dedicated temperature control systems for data closet

6+ years:

- Data rack needs dedicated space



Facilities Notes	
	Roof - Partial roof replacement in 2022.
	HVAC - New chiller installation in progress; in 2-3 years the boiler will need to be replaced.
	Painting - Repainted during recent minor remodel.
	Electrical Upgrade - Currently meets library needs.
	Lighting - Existing lighting gradually upgraded to LED bulbs.
	Envelope - Entryway needs a redesign during the next renovation.
	Ceiling - Currently meets library needs.
	Floor - Generally in good condition.
	Furniture - Finish on high-use furniture needs to be assessed for repair. Assess study carrels for replacement. Wood furniture refinishing project ongoing.
	Site - Currently meets library needs.
	Sidewalk - Currently meets library needs.



Central Branch

Hours of Operation

11260 Joor Rd.
Baton Rouge, LA 70818

- 18,263 square feet
- Originally built 1940, relocated in 2002

Sun: 2pm - 6pm
Mon - Thurs: 9am - 8pm
Fri - Sat: 9am - 6pm

Community Perspectives

Likes

- Convenient Location
- Library Staff
- Parking or access from parking
- Quiet Spaces
- Materials drop-off

Activities

- Browsing
- Convenient Location
- Programs for children
- Use Library computers
- Reading

Improvements

- Group Study rooms
- Creative/Maker Spaces
- Outdoor Spaces
- Quiet Spaces
- Charging for electric vehicles



Staff Perspectives

Best thing about the building

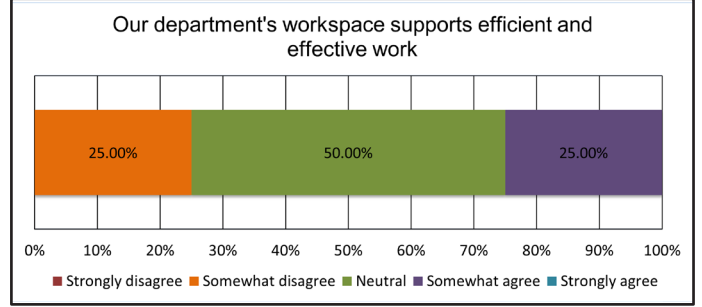
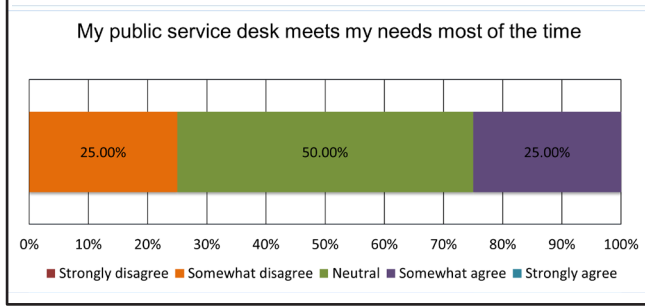
- Community Use
- Pretty/Welcoming Spaces
- Location

What would you change?

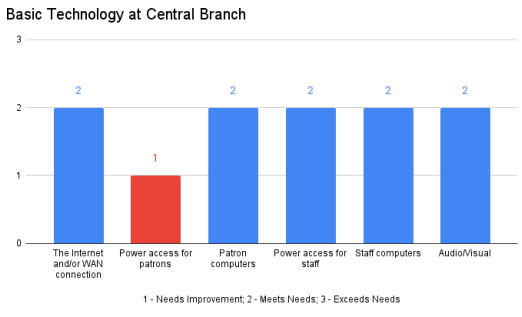
- Dedicated Spaces
- Improve Staff Spaces
- Study Rooms

Future Needs

- Study Rooms
- Community Meeting Rooms
- Technology














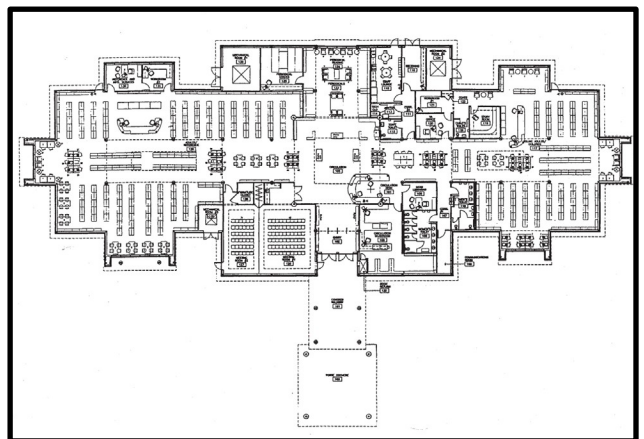
Technology



- Planned/Projected Improvements**
- 1-3 years:*
- Additional access to power needed
 - Two additional PCs at Reference and at Youth
 - Dedicated temperature control systems for data and A/V closets
 - Space for adult caregivers in scope of renovation
- 6+ years:*
- Staff desire an automatic sorter



Facilities Notes	
	Roof - Roof will need replacement during next renovation
	HVAC - New chiller in 2024; three air handling units and boiler need assessment during forthcoming renovation.
	Painting - Painting to be addressed in forthcoming renovation.
	Electrical Upgrade - This area will be explored by the library.
	Lighting - Existing lighting gradually upgraded to LED bulbs.
	Envelope - Entryway needs a redesign during the next renovation.
	Ceiling - Ceiling is in good condition; assessment needed for next renovation.
	Floor - Generally in good condition; Will be assessed in forthcoming renovation
	Furniture - Most furniture is from original opening and some needs replacement; Will be assessed in forthcoming renovation
	Site - This area will be explored by the library.
	Sidewalk - This area will be explored by the library.



Delmont Gardens Branch

Hours of Operation

3351 Lorraine St.
Baton Rouge, LA 70805

- 19,267 square feet
- Originally built 1985, Expanded in 2005

Sun: 2pm - 6pm
Mon - Thurs: 9am - 8pm
Fri - Sat: 9am - 6pm

Community Perspectives

Likes

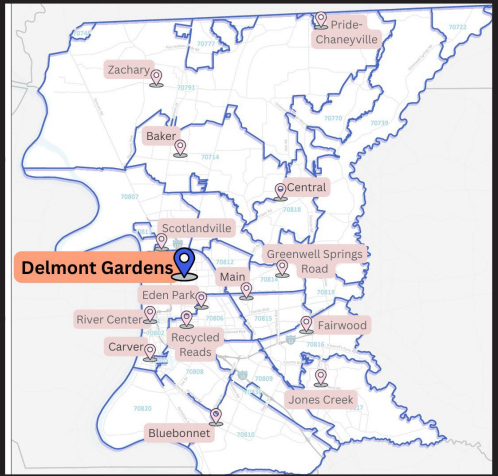
- Convenient Location
- Parking or access from parking
- Library Staff
- Quiet Spaces
- Children's space

Activities

- Browsing
- Use Library computers
- Programs for children
- Research
- 2-Way Tie:
 - Reading
 - Attending library programs

Improvements

- Parking or access from parking
- Charging for electric vehicles
- Outdoor Spaces
- Creative/Maker Spaces
- Group Study rooms



Staff Perspectives

Best thing about the building

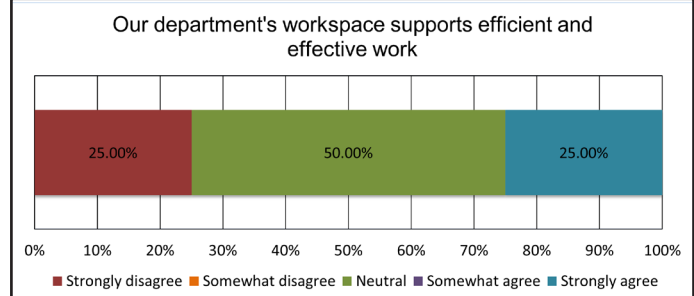
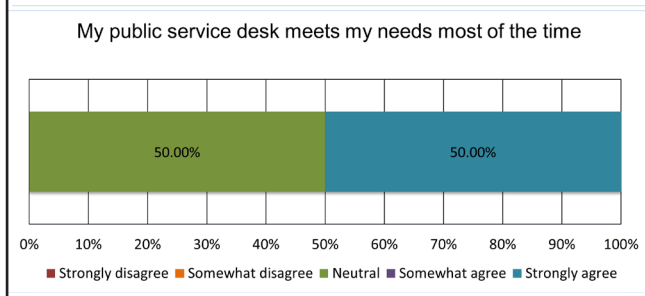
- Technology
- Pretty/welcoming spaces
- Collections

What would you change?

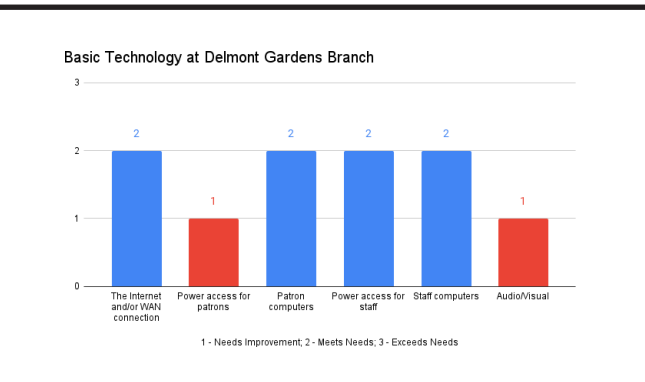
- Technology
- Security Concerns

Future Needs

- Technology
- Parking
- Facilities Improvements














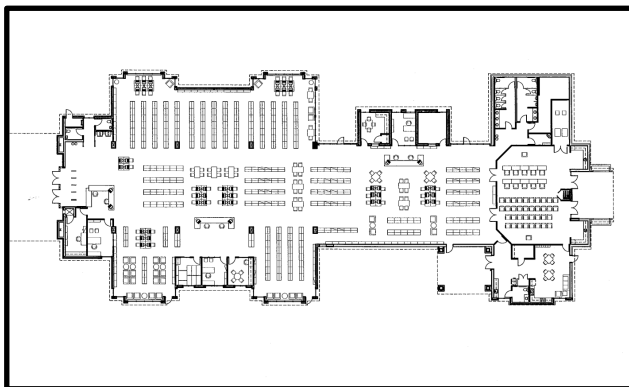
Technology



- Planned/Projected Improvements**
- 1-3 years:*
- Need additional outlets and power towers
 - Need new projector
- 4-6 years:*
- Dedicated temperature control systems for data closet



Facilities Notes	
	Roof - Roof replacement is currently underway.
	HVAC - New boiler and chiller installation in 2021.
	Painting - Repainted during recent minor remodel.
	Electrical Upgrade - Electrical system is in great condition.
	Lighting - Gradual upgrade to LED bulbs throughout the branch.
	Envelope - Entryway needs a redesign during the next renovation or during possible build at a new location.
	Ceiling - Ceiling is in good condition.
	Floor - Flooring replacement currently underway.
	Furniture - Furniture will be replaced during future renovation or rebuild.
	Site - This area will be explored by the library.
	Sidewalk - This area will be explored by the library.



Capital Improvement Plan: Assessing potential new sites rather than on-site renovation.

Eden Park

5131 Greenwell Springs Rd.
Baton Rouge, LA 70806

- 14,026 square feet
- Originally built 1981, relocated in 2007

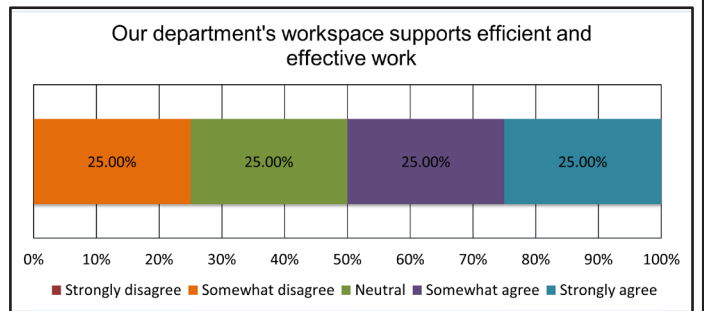
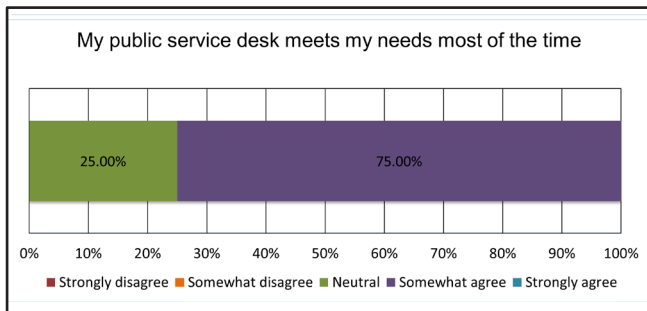
Hours of Operation
Sun: 2pm - 6pm
Mon - Thurs: 9am - 8pm
Fri - Sat: 9am - 6pm

Community Perspectives

<p>Likes</p> <ul style="list-style-type: none"> Convenient Location Library Staff Parking or access from parking Space for books Quiet Spaces 	
<p>Activities</p> <ul style="list-style-type: none"> Browsing Use Library computers Non-library programs Library programs Reading 	
<p>Improvements</p> <ul style="list-style-type: none"> Creative/Maker Spaces Quiet Spaces Outdoor Spaces Spaces for teens Group Study rooms 	

Staff Perspectives

<p>Best thing about the building</p> <ul style="list-style-type: none"> Location Pretty/welcoming spaces Spaces for children
<p>What would you change?</p> <ul style="list-style-type: none"> Temperature Dedicated spaces Technology
<p>Future Needs</p> <ul style="list-style-type: none"> Study rooms Technology Spaces for teens



Technology

Basic Technology at Eden Park Branch












Category	Rating
The Internet and/or WAN connection	1
Power access for patrons	1
Patron computers	2
Power access for staff	1
Staff computers	2
Audio/Visual	2

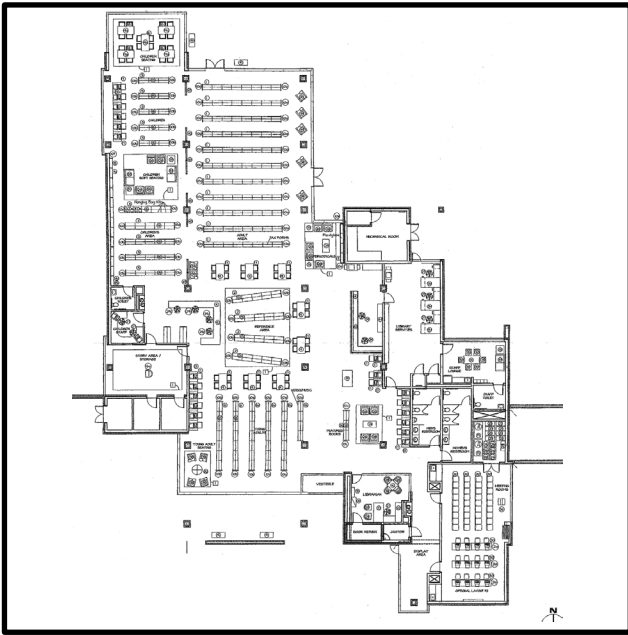
1 - Needs Improvement; 2 - Meets Needs; 3 - Exceeds Needs

Planned/Projected Improvements

- 1-3 years:
 - Dedicated temperature control systems for data closet
- 4-6 years:
 - Improvements to power and access to power



Facilities Notes	
	Roof - Roof has some leaks - assessment of overall age needed.
	HVAC - Chiller was replaced in 2022; new boiler installation slated for 2024.
	Painting - Currently meets library needs.
	Electrical Upgrade - This area will be explored by the library.
	Lighting - Consistent maintenance of lighting on shelves needed; Recently updated some lights to LED.
	Envelope - Entryway design currently serves the library's needs.
	Ceiling - Generally in good condition; some wood infrastructure needs restaining.
	Floor - Some tilework in need of replacement.
	Furniture - Recent repair/replacement of furniture done; Finish on high-use furniture needs to be assessed for repair. Evaluate shelving.
	Site - This area will be explored by the library.
	Sidewalk - This area will be explored by the library.



Fairwood Branch

12910 Old Hammond Hwy.
Baton Rouge, LA 70816

- 15,800 square feet
- Built in 2013

Hours of Operation
Sun: 2pm - 6pm
Mon - Thurs: 9am - 8pm
Fri - Sat: 9am - 6pm

Community Perspectives

Likes

- Convenient Location
- Parking or access from parking
- Library Staff
- Materials drop-off
- Quiet Spaces

Activities

- Browsing
- Convenient Location
- Use Library computers
- Programs for children
- 2-Way Tie:
 - Reading
 - Research

Improvements

- Space for books
- Creative/Maker Spaces
- Outdoor Spaces
- Quiet Spaces
- Charging for electric vehicles



Staff Perspectives

Best thing about the building

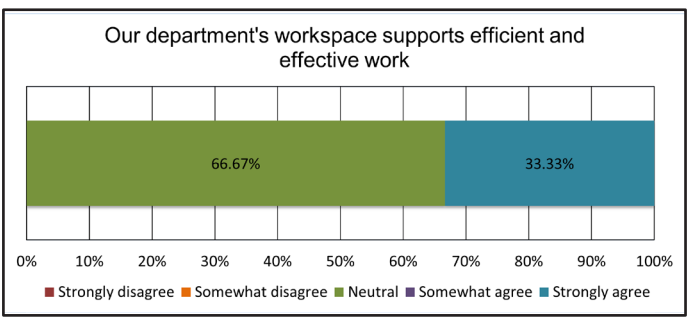
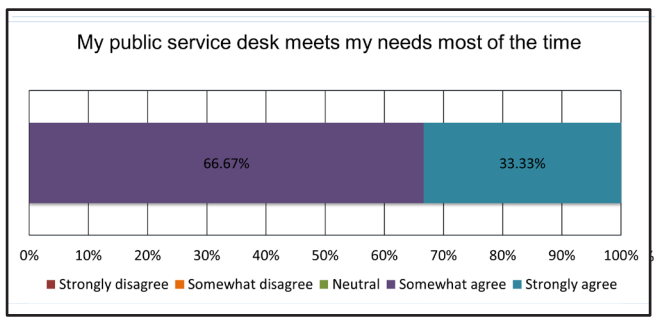
- Collection
- Pretty/Welcoming Spaces
- Meeting Rooms

What would you change?

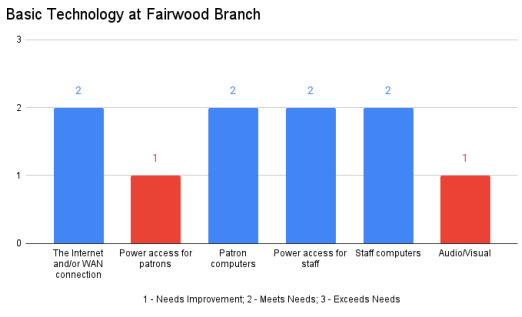
- Technology
- Security Concerns
- Study Rooms

Future Needs

- Technology
- Study Rooms
- Community Meeting Rooms














Technology

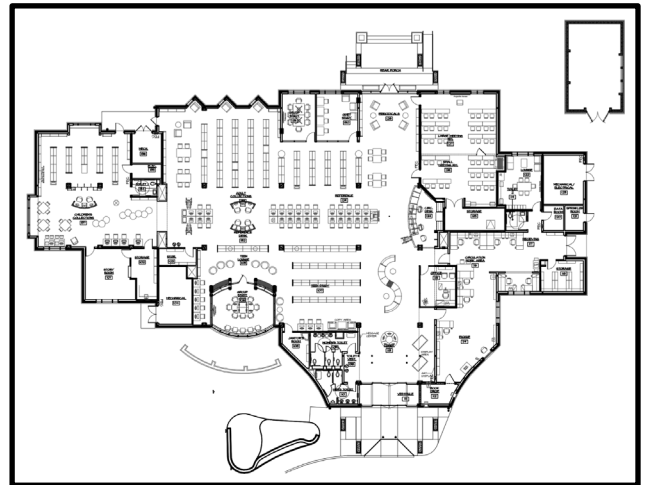


Planned/Projected Improvements 1-3 years:

- Need power towers
- Need new projector, larger TV
- Dedicated temperature control systems for data closets



Facilities Notes	
	Roof - Metal roof is in good condition with a 25-year warranty.
	HVAC - Installed new Liebert unit in Fairwood server room. Assess chiller condition in 2 years.
	Painting - Repainted during recent minor remodel.
	Electrical Upgrade - Currently meets library needs.
	Lighting - Gradual upgrade to LED bulbs throughout the branch.
	Envelope - Entryway needs a redesign during the next renovation.
	Ceiling - Currently meets library needs.
	Floor - Partially replaced in the past year, carpet seems in decent condition.
	Furniture - Cleaning or reupholstering needed for some furniture; some have been repaired multiple times.
	Site - Explore changes to site after Old Hammond Hwy Rd widening project.
	Sidewalk - Explore changes to sidewalk after Old Hammond Hwy Rd widening project.



Greenwell Springs Road Regional Branch

11300 Greenwell Springs Rd.
Baton Rouge, LA 70814

- 32,644 square feet
- Originally Built 1997, Expanded and renovated in 2018

Hours of Operation
Sun: 2pm - 6pm
Mon - Thurs: 9am - 9pm
Fri - Sat: 9am - 6pm

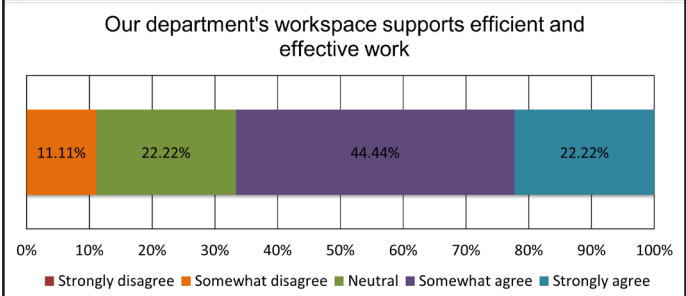
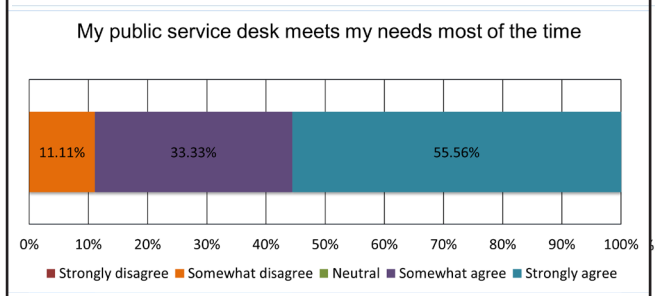
Community Perspectives

Likes	Convenient Location	Library Staff	Parking or access from parking	Quiet Spaces	Children's space
Activities	Browsing	Use Library computers	Programs for children	Reading	Group Study rooms
Improvements	Outdoor Spaces	Charging for electric vehicles	Additional Library Staff	Creative/Maker Spaces	Materials drop-off

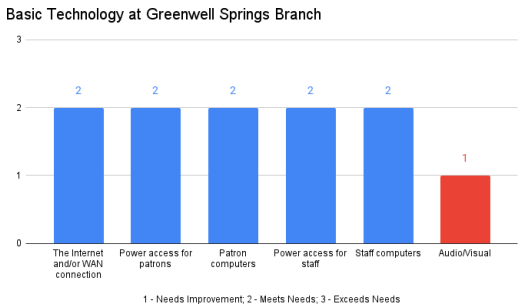


Staff Perspectives

Best thing about the building	Study/Meeting Rooms	Technology	Community Use
What would you change?	Study Rooms	Bathroom Improvements	Storage
Future Needs	Technology	Space for teens	Social Services














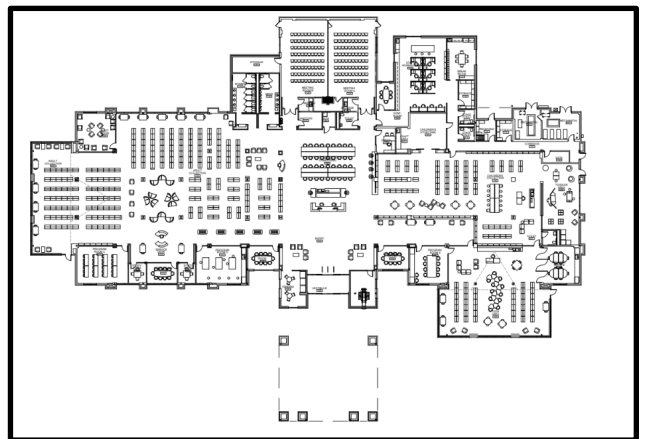
Technology



- Planned/Projected Improvements 1-3 years:
- Need additional TVs for study rooms
 - Need projector for meeting rooms



Facilities Notes	
	Roof - Parts of roof have been recently replaced; assessment needed for others.
	HVAC - Boiler slated to be replaced in 2024.
	Painting - Completed during recent branch renovation.
	Electrical Upgrade - Completed during recent branch renovation.
	Lighting - Converted to LED during previous renovation.
	Envelope - Entryway design currently serves the library's needs.
	Ceiling - Ceiling grid recently replaced and in good condition.
	Floor - Flooring replaced during recent branch renovation.
	Furniture - Furniture replaced during recent branch renovation.
	Site - Currently meets library needs.
	Sidewalk - Currently meets library needs.



Jones Creek Regional Branch

6222 Jones Creek Rd.
Baton Rouge, LA 70817

- 37,952 square feet
- Originally built 1990, Expanded and renovated in 2019

Hours of Operation

Sun: 2pm - 6pm
Mon - Thurs: 9am - 9pm
Fri - Sat: 9am - 6pm

Community Perspectives

Likes

- Convenient Location
- Library Staff
- Parking or access from parking
- Materials drop-off

2-Way Tie:

- Quiet spaces
- Children's spaces

Activities

- Browsing
- Programs for children
- Reading
- Non-library programs
- Convenient Location

Improvements

- Outdoor Spaces
- Charging for electric vehicles
- Additional Library Staff
- Creative/Maker Spaces
- Materials drop-off



Staff Perspectives

Best thing about the building

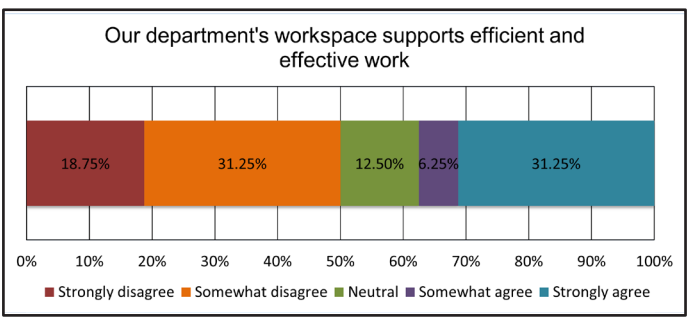
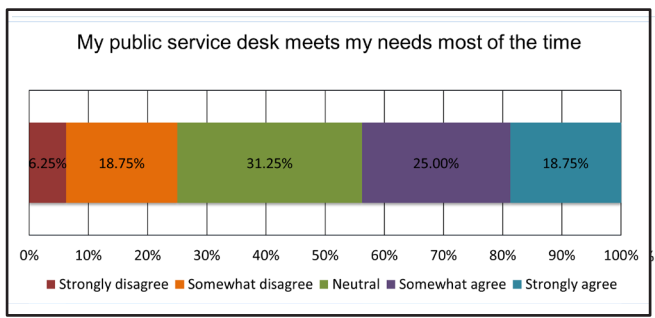
- Pretty/Welcoming Spaces
- Spaces for children
- Library Staff

What would you change?

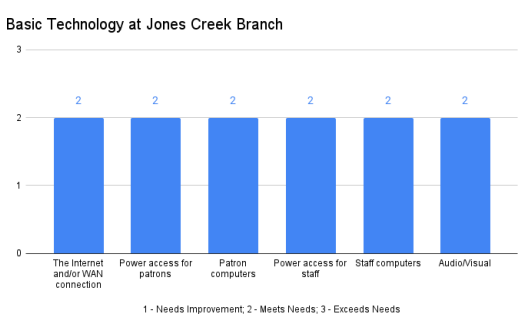
- Dedicated Spaces
- Food/Drink Options
- Reconfigure Space

Future Needs

- Facilities Improvements
- Collection Suggestions
- Food/Drink Options














Technology

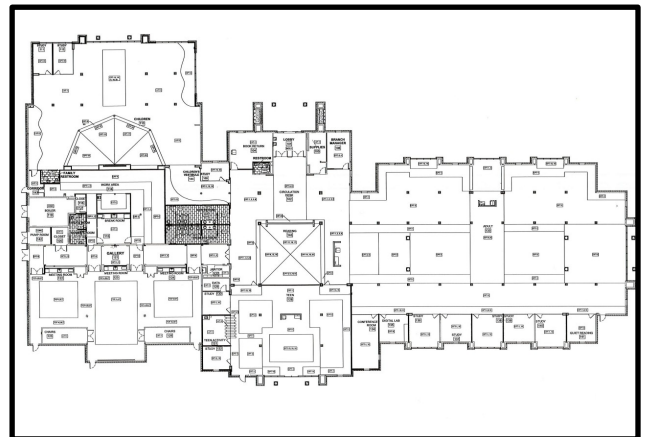


- Planned/Projected Improvements 1-3 years:
- Dedicated temperature control systems for data and A/V closets
 - Additional catalog PC



Facilities Notes

	Roof - Roof replacement currently underway.
	HVAC - Replace boiler, chiller, and cooling tower within the next 3 years. Mini-split needed for the server room.
	Painting - Completed during recent renovation
	Electrical Upgrade - Completed during recent renovation.
	Lighting - All lighting upgraded to LED bulbs.
	Envelope - Entryway needs a redesign in a future renovation.
	Ceiling - Ceiling tiles need to be replaced in a future renovation.
	Floor - In good condition after renovation; Meeting room flooring not performing to expectations, recommend assessment and replacement.
	Furniture - In good condition after previous renovation.
	Site - Currently meets library needs.
	Sidewalk - Currently meets library needs.



Main Library

771 Goodwood Blvd.,
Baton Rouge, LA 70806

- 129,000 square feet on three floors
- Originally built 1967, Relocated in 2014

Hours of Operation
Sun: 2pm - 9pm
Mon - Thurs: 9am - 9pm
Fri - Sat: 9am - 6pm

Community Perspectives

Likes

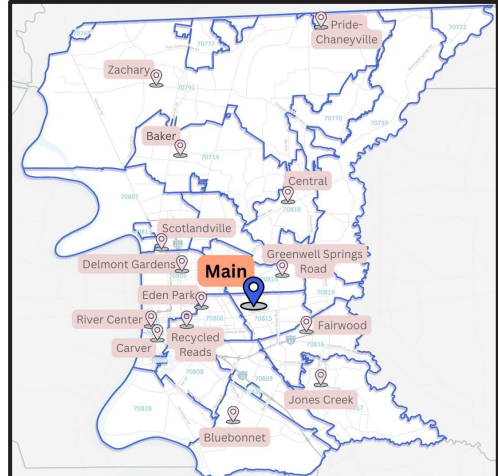
- Convenient Location
- Outdoor space
- Library staff
- Parking or access from parking
- Materials drop-off

Activities

- Browsing
- Attending Programs
- Non-library programs
- Programs for Children
- Quiet Spaces

Improvements

- Charging stations for electric vehicles
- Creative/Maker Spaces
- Parking or access from parking
- Additional library staff
- Quiet Spaces



Staff Perspectives

Best thing about the building

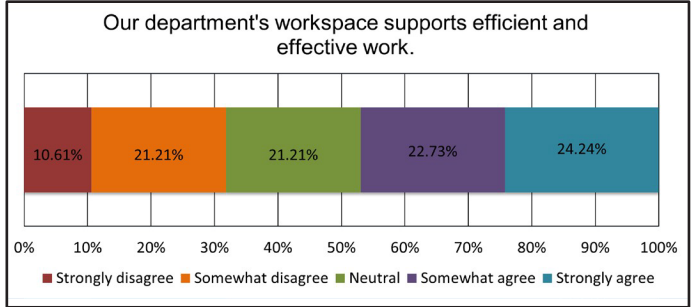
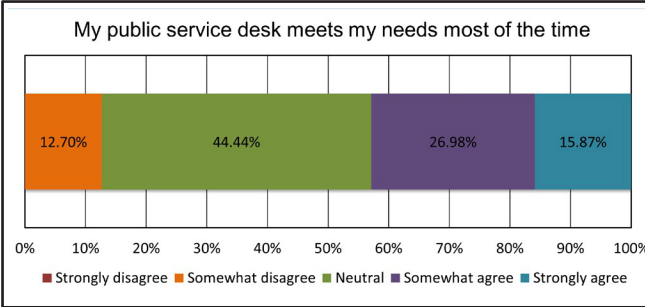
- Pretty/Welcoming Spaces
- Study/Meeting Rooms
- Collection

What would you change?

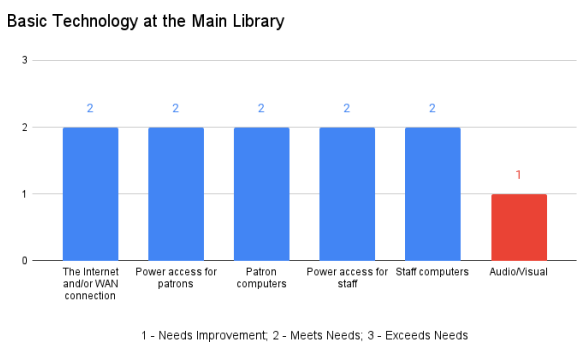
- Improve Staff Spaces
- Technology
- Reconfigure Space

Future Needs

- Technology
- Social Services
- Food/Drink Options



Technology














- Planned/Projected Improvements 1-3 years:**
- Dedicated temperature control systems for data and A/V closets
 - Replace 5 of the 15 PCs with Macs in Digital Lab
 - Will be replacing audio amplifiers, PA system, and touch control panels

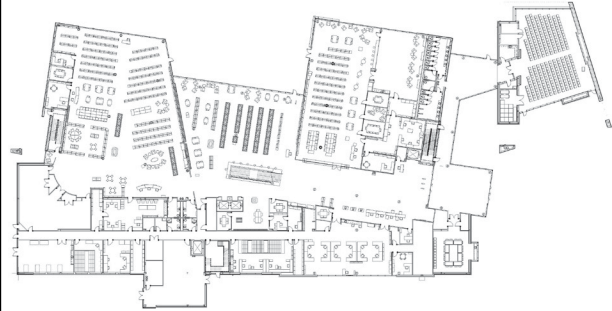




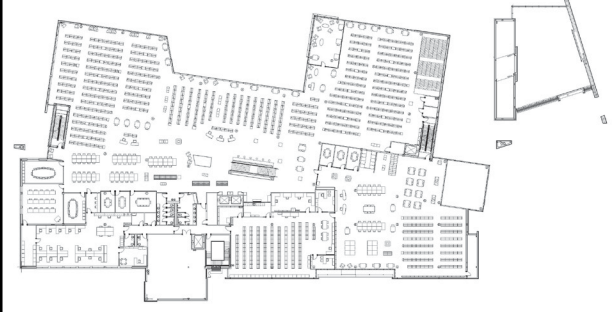


Facilities Notes	
	Roof - Currently in good condition. Infrastructure is designed for membrane solar panels.
	HVAC - Three new boilers in 2022; Additional mini-splits needed to the Library Server Room.
	Painting - High-use areas have been repainted recently, all rooms need quarterly assessment/repair. Staff area needs attention.
	Electrical Upgrade - More power and data required in the lobby.
	Lighting - Assess and complete lighting upgrade within the next 5 years.
	Envelope - Entryway design currently serves the library's needs.
	Ceiling - Currently meets library needs.
	Floor - High-use areas seeing wear and tear, some areas need cleaning or replacement.
	Furniture - Many tables with electrical insets that need replacement. Assessment of furnishing types/upkeep is needed. Reupholstery project underway throughout the building.
	Site - Broken curbs need replacement, landscaping for access has been requested by patrons. Currently no handicap accessible parking for staff.
	Sidewalk - Currently no sidewalk where some staff park, causing accessibility issues for some.

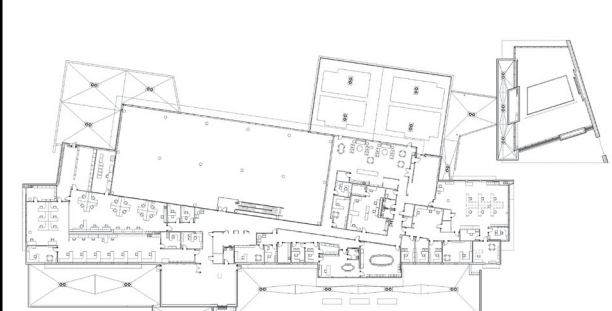
First Floor



Second Floor



Third Floor



Pride-Chaneyville Branch

Hours of Operation

13600 Pride-Port Hudson Rd.
Pride, LA 70770

- 11,187 square feet
- Originally built 1941, Relocated in 2005

Sun: 2pm - 6pm
Mon - Thurs: 9am - 8pm
Fri - Sat: 9am - 6pm

Community Perspectives

Likes

- Convenient Location
- Library Staff
- Parking or access from parking
- Quiet Spaces

2-Way Tie:

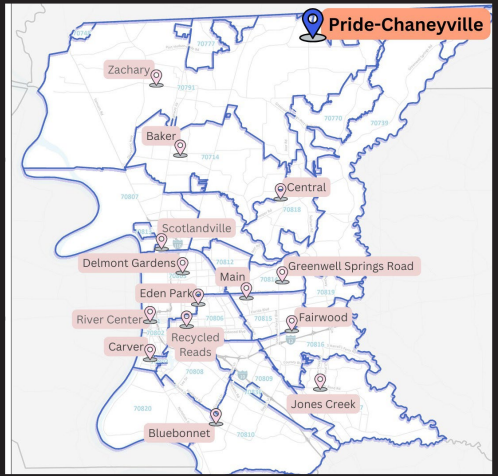
- Materials drop off Children's spaces

Activities

- Browsing
- Convenient Location
- Library Wifi
- Library programs
- Programs for children

Improvements

- Outdoor Spaces
- Group study rooms
- Charging for electric vehicles
- Additional Library Staff
- Spaces for teens



Staff Perspectives

Best thing about the building

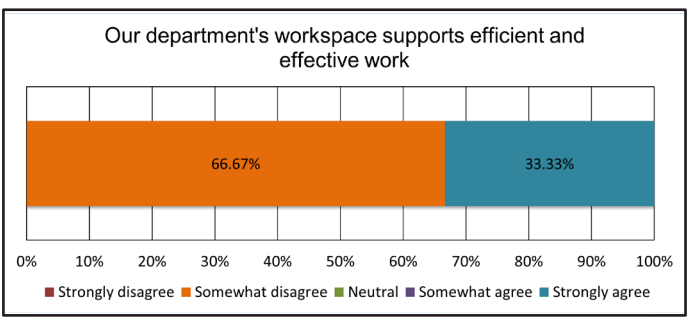
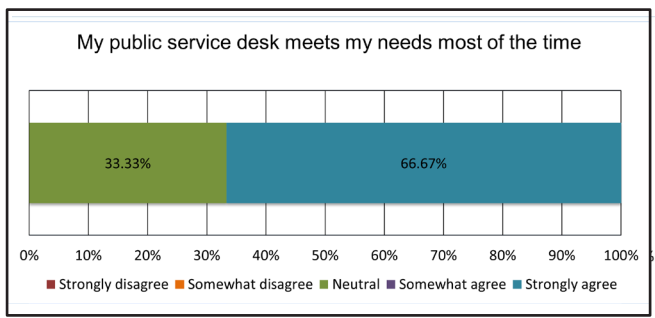
- Technology
- Pretty/Welcoming Spaces
- Community Use

What would you change?

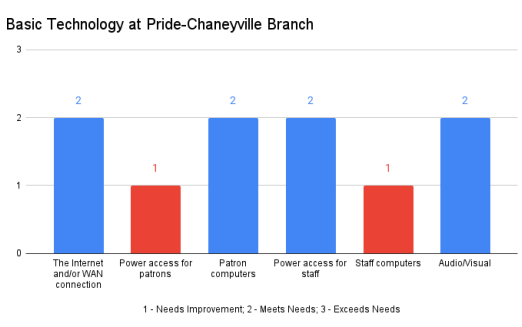
- Temperature
- Study Rooms
- Reconfigure Space

Future Needs

- Community Meeting Rooms














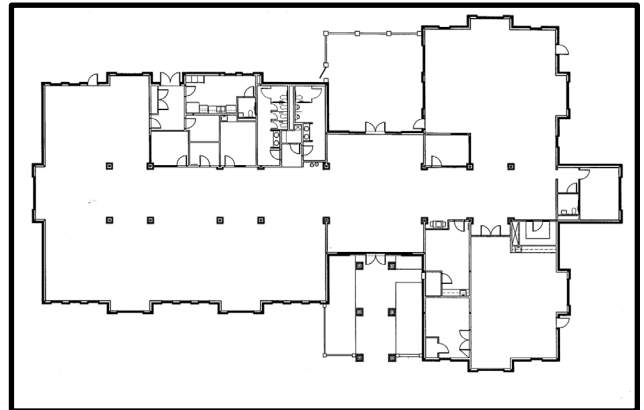
Technology



- Planned/Projected Improvements 1-3 years:**
- Replace staff PCs
 - Improvements to power and access to power
 - Dedicated temperature control systems for data closet



Facilities Notes	
	Roof - The roof needs to be assessed for future replacement.
	HVAC - Chiller replacement slated for 2024.
	Painting - Repainted during recent renovation.
	Electrical Upgrade - Currently meets library needs.
	Lighting - New hanging fixtures ordered; soon to begin conversion to LED.
	Envelope - Entryway needs a redesign during the next renovation.
	Ceiling - In good condition.
	Floor - Some floors was replaced during a recent renovation.
	Furniture - In good condition.
	Site - Assess book return area.
	Sidewalk - Assess parking lot for handicap access to sidewalk. A ramp would be optimal.



River Center Branch

250 North Boulevard
Baton Rouge, LA 70802

- 48,490 square feet over four floors
- Centroplex Built 1980, Rebuilt 2016

Hours of Operation

Sun: 2pm - 6pm
Mon - Thurs: 9am - 8pm
Fri - Sat: 9am - 6pm

Community Perspectives

Likes

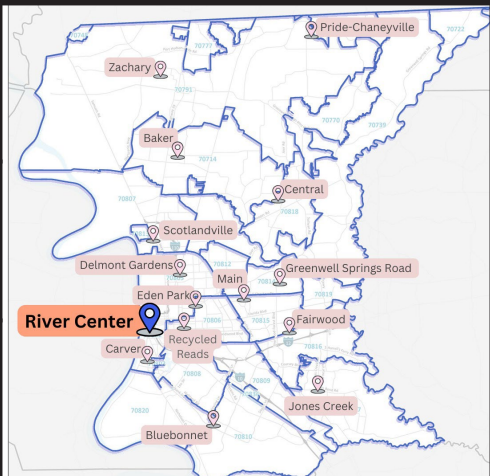
- Convenient Location
- Library Staff
- Outdoor Spaces
- Quiet Spaces
- Community meeting rooms

Activities

- Browsing
- Convenient Location
- Reading
- Programs for children
- 2-Way Tie:
 - Access Library Wi-Fi
 - Use the Makerspaces

Improvements

- Parking or access from parking
- Current Space for books
- Materials drop-off
- Charging for electric vehicles
- Creative/Maker Spaces



Staff Perspectives

Best thing about the building

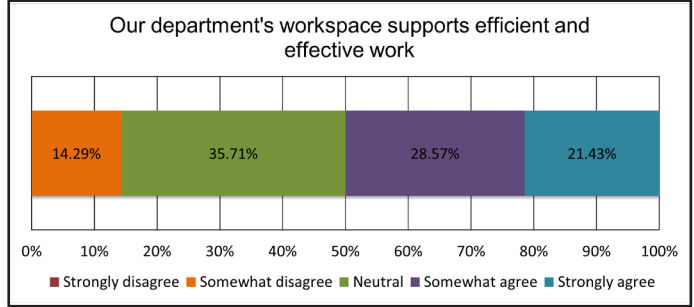
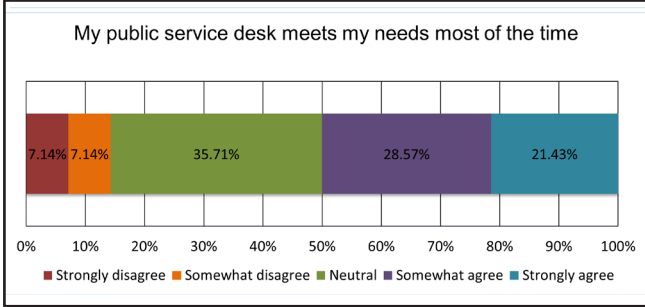
- Pretty/Welcoming Spaces
- Services
- Study/Meeting Rooms

What would you change?

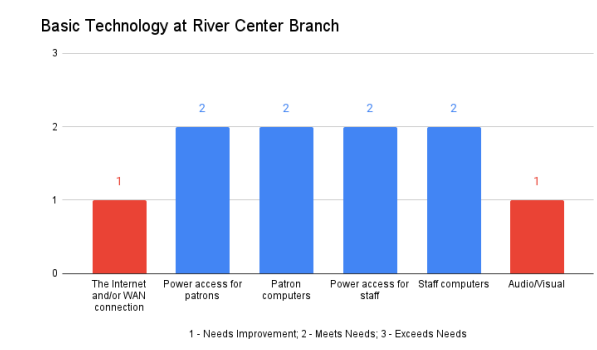
- Reconfigure Space
- Parking
- Signage

Future Needs

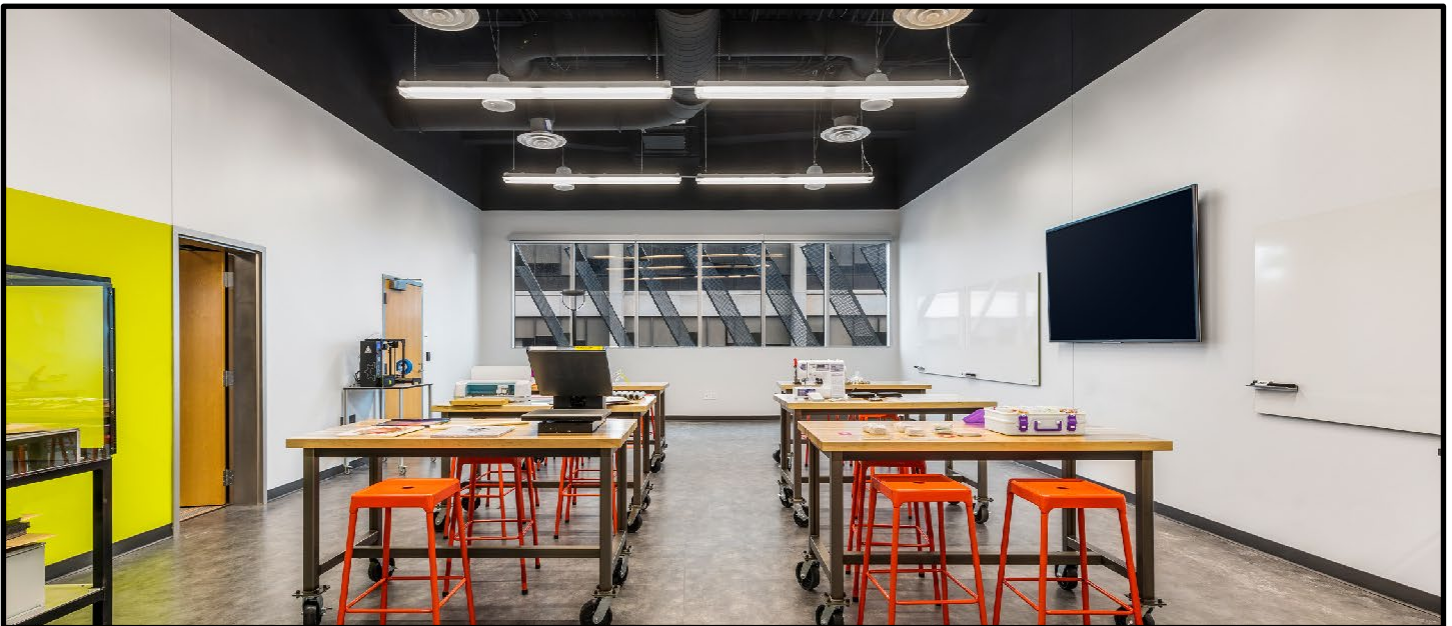
- Technology
- Parking
- Food/Drink Options

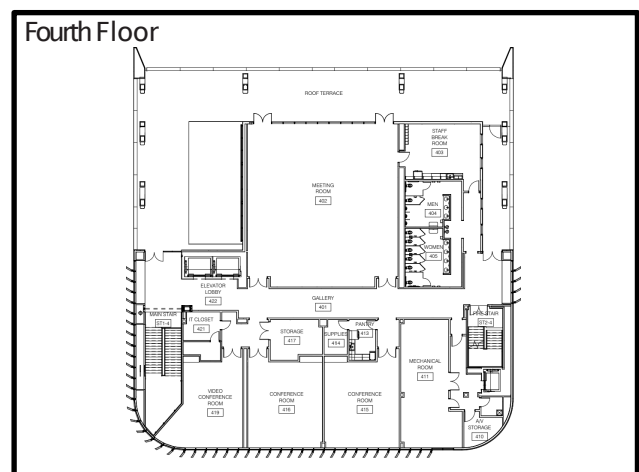
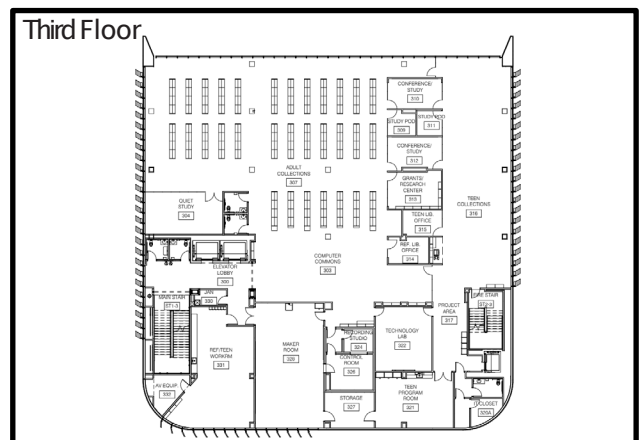
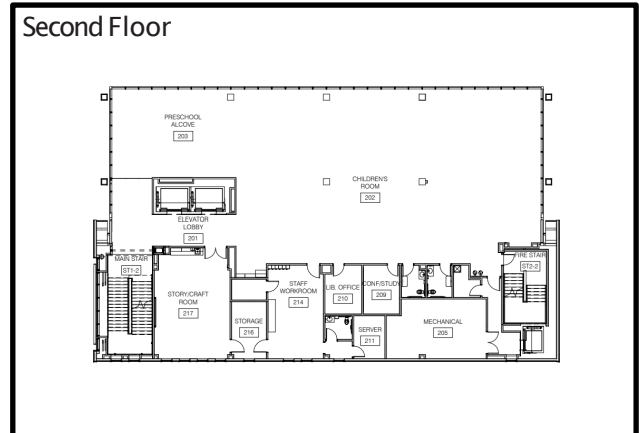
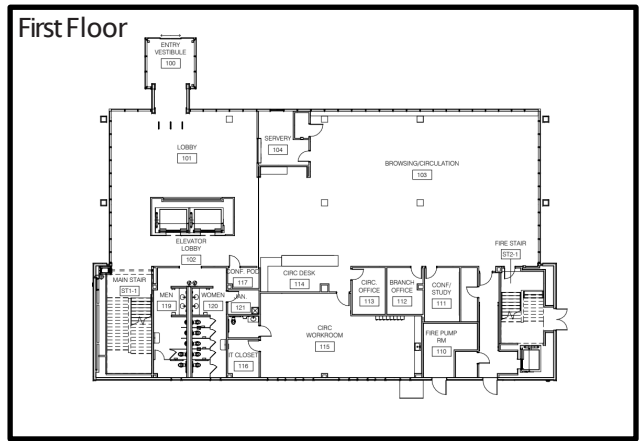


Technology



- Planned/Projected Improvements
1-3 years:
- Additional Wi-Fi Access Points
 - Upgrade to reliable connectivity equipment
 - Dedicated temperature control systems for other data and A/V closets
 - Need laptops for teleconferencing





Facilities Notes	
	Roof - Roof is new.
	HVAC - HVAC is new.
	Painting - Painting is new.
	Electrical Upgrade - Electrical Upgrade is new.
	Lighting - Lighting is new.
	Envelope - Envelope is new.
	Ceiling - Ceiling is new.
	Floor - Floor is new.
	Furniture - Furniture is new.
	Site - Currently meets library needs.
	Sidewalk - Currently meets library needs.

Recycled Reads/Outreach Center

3434 North Blvd.
Baton Rouge, LA 70806

- 29,159 square feet
- Originally built 1974, Purchased in 2016

Hours of Operation
Last Saturday of the
Month (except November
and December)
Registration is required

The building that houses Recycled Reads and Outreach for the East Baton Rouge Parish Library has a history dating back to 1974, when it was originally built to serve the community as a grocery store. The building was later repurposed to serve as a data center for the Baton Rouge General Mid-City Hospital.

It was purchased by the EBRPL in November 2014.

The space was approved for occupancy in April 2015. The Bookmobile staff relocated to the new Outreach Services building in 2016 and Recycled Reads held its first Book Sale in its new home in April 2016.

During the Phase “0” process (2023-2024), the property was in the process of re-configuration and use. As of the publication of this report in July of 2024, the functions housed at Recycled Reads include:

- Recycled Reads used book sales conducted monthly by the Patrons of the Public Library (POPL), for the benefit of the Library
- Outreach Services center, including collections, staff, supplies, and vehicles
- Redundant Server / Disaster Recovery Site for Library and City Parish IT Departments (coming soon)

Staff who have worked at Outreach/Recycled Reads during the configuration process have reported successes:

- Installation of a new roof, including HVAC units for staff use as well as CRAC units for the Computer Room
- An update to LED lighting in the Outreach portion
- The beginning of a redesign of new storefronts and entryways
- Beginning incorporation of a redundant server site for IT

Staff who have worked at Outreach/Recycled Reads during the configuration process have reported challenges including:

- The use of furniture repurposed from elsewhere in the EBRPL system, and by donations from external organizations
- Challenges with electrical, phone, security systems, and overall connectivity

Scotlandville Branch

7373 Scenic Hwy.
Baton Rouge, LA 70807

- 17,985 square feet
- Originally Built 1974, Relocated in 2001. Currently undergoing expansion and renovation

Hours of Operation

Sun: 2pm - 6pm
Mon - Thurs: 9am - 8pm
Fri - Sat: 9am - 6pm

Community Perspectives

Likes

Convenient Location
 Library Staff
 Parking or access from parking
 Quiet Spaces
 Materials drop-off

Activities

Browsing
 Use Library computers
 Reading
 Non-library programs
 Research

Improvements

Group Study rooms
 Additional Library Staff
 Charging for electric vehicles
 Community meeting rooms
 Outdoor Spaces



Staff Perspectives

Best thing about the building

Pretty /Welcoming Spaces
 Collection
 Location

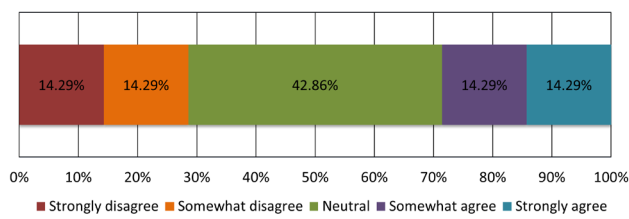
What would you change?

Temperature
 Reconfigure Space
 Improve Staff Spaces

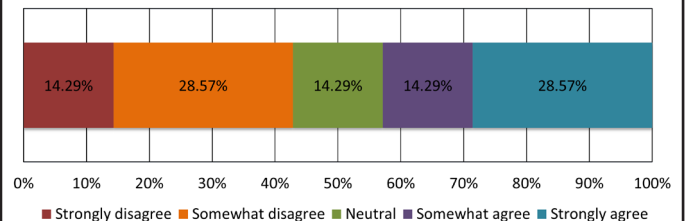
Future Needs

Technology
 Study Rooms
 Additional Library Staff

My public service desk meets my needs most of the time

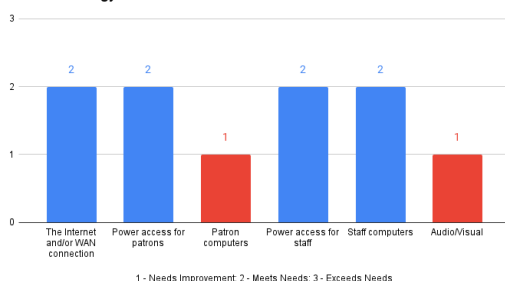


Our department's workspace supports efficient and effective work



Technology

Basic Technology at Scotlandville Branch



Planned/Projected Improvements 1-3 years:

- Need replacement projector
- Improve connectivity to slow patron PCs
- Dedicated temperature control systems for data closets

Scotlandville Branch

7373 Scenic Hwy.
Baton Rouge, LA 70807

- 17,985 square feet
- Originally Built 1974, Relocated in 2001. Currently undergoing expansion and renovation

Hours of Operation

Sun: 2pm - 6pm
Mon - Thurs: 9am - 8pm
Fri - Sat: 9am - 6pm

Community Perspectives

Likes

Convenient Location
 Library Staff
 Parking or access from parking
 Quiet Spaces
 Materials drop-off

Activities

Browsing
 Use Library computers
 Reading
 Non-library programs
 Research

Improvements

Group Study rooms
 Additional Library Staff
 Charging for electric vehicles
 Community meeting rooms
 Outdoor Spaces



Staff Perspectives

Best thing about the building

Pretty /Welcoming Spaces
 Collection
 Location

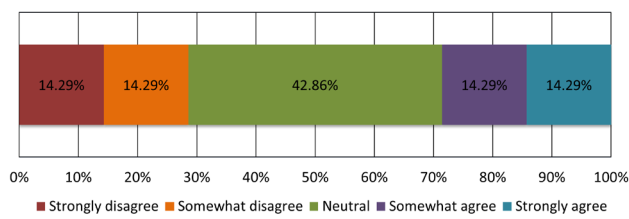
What would you change?

Temperature
 Reconfigure Space
 Improve Staff Spaces

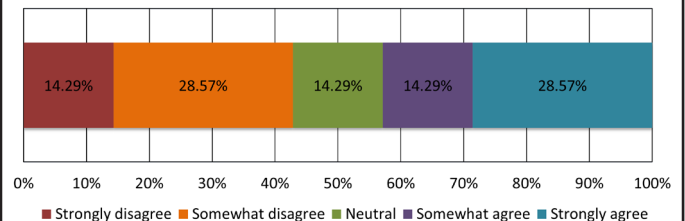
Future Needs

Technology
 Study Rooms
 Additional Library Staff

My public service desk meets my needs most of the time

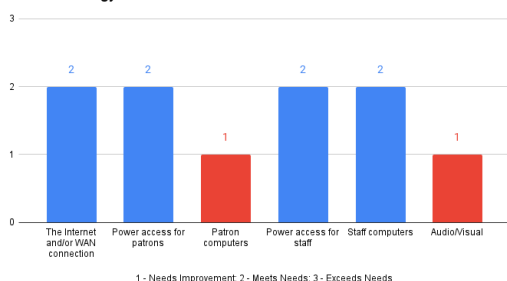


Our department's workspace supports efficient and effective work



Technology












Basic Technology at Scotlandville Branch

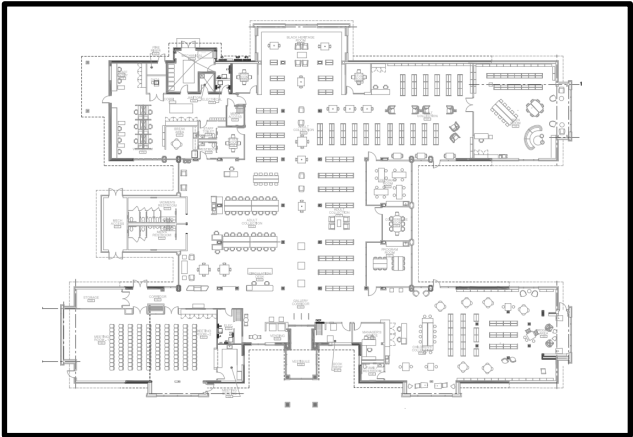


Planned/Projected Improvements 1-3 years:

- Need replacement projector
- Improve connectivity to slow patron PCs
- Dedicated temperature control systems for data closets



Facilities Notes	
	Roof - Phase 2 Renovation project to begin in early 2025.
	HVAC - Phase 2 Renovation project to begin in early 2025.
	Painting - Phase 2 Renovation project to begin in early 2025.
	Electrical Upgrade - Phase 2 Renovation project to begin in early 2025.
	Lighting - Phase 2 Renovation project to begin in early 2025.
	Envelope - Phase 2 Renovation project to begin in early 2025.
	Ceiling - Phase 2 Renovation project to begin in early 2025.
	Floor - Flooring to be replaced during 2025 renovation project
	Furniture - Furniture to be replaced during 2025 renovation project.
	Site - Site expanded during 2024 Phase 1 addition and 2025 Phase 2 renovation project.
	Sidewalk - Renovations to sidewalk made during 2024 and 2025 Phase 1 and Phase 2 projects.



Zachary Branch

1900 Church St.
Zachary, LA 70791

- 17,985 square feet
- Originally Built 1966, Relocated in 2004

Hours of Operation
Sun: 2pm - 6pm
Mon - Thurs: 9am - 9pm
Fri - Sat: 9am - 6pm

Community Perspectives

Likes

- Convenient Location
- Library Staff
- Parking or access from parking
- Materials drop-off
- Quiet Spaces

Activities

- Browsing
- Programs for children
- Convenient Location
- Use Library computers
- Reading

Improvements

- Outdoor Spaces
- Creative/Maker Spaces
- Charging for electric vehicles
- Small business resources
- Group Study rooms



Staff Perspectives

Best thing about the building

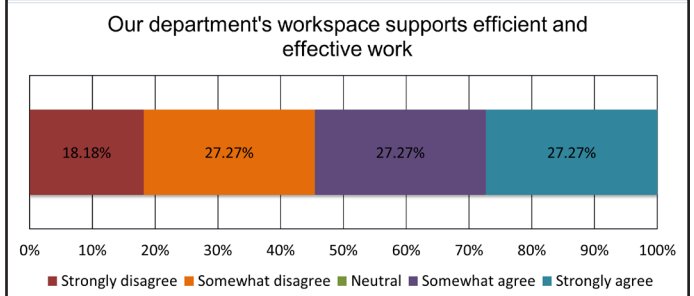
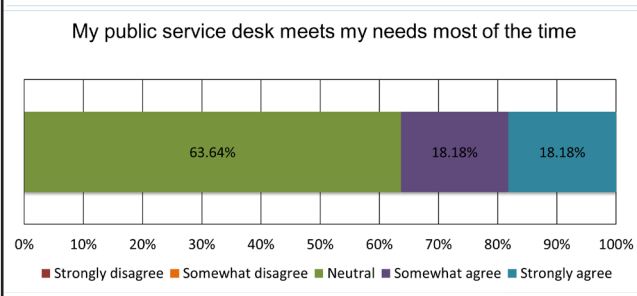
- Pretty/Welcoming Spaces
- Technology
- Library Staff

What would you change?

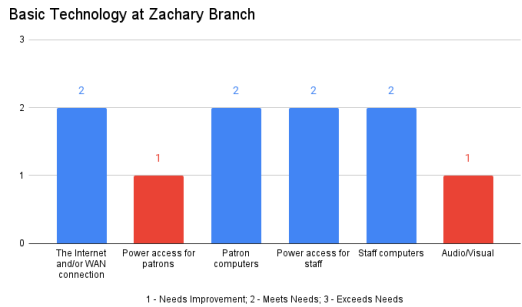
- Study Rooms
- Dedicated Spaces
- Noise Issues

Future Needs

- Study Rooms
- Facilities Improvements
- Community Meeting Rooms



Technology



- Planned/Projected Improvements 1-3 years:**
- Need additional outlets and power access
 - Need replacement projector, screen, and DVD player
 - Dedicated temperature control systems for data closet

Zachary Branch

1900 Church St.
Zachary, LA 70791

- 17,985 square feet
- Originally Built 1966, Relocated in 2004

Hours of Operation
Sun: 2pm - 6pm
Mon - Thurs: 9am - 9pm
Fri - Sat: 9am - 6pm

Community Perspectives

Likes

- Convenient Location
- Library Staff
- Parking or access from parking
- Materials drop-off
- Quiet Spaces

Activities

- Browsing
- Programs for children
- Convenient Location
- Use Library computers
- Reading

Improvements

- Outdoor Spaces
- Creative/Maker Spaces
- Charging for electric vehicles
- Small business resources
- Group Study rooms



Staff Perspectives

Best thing about the building

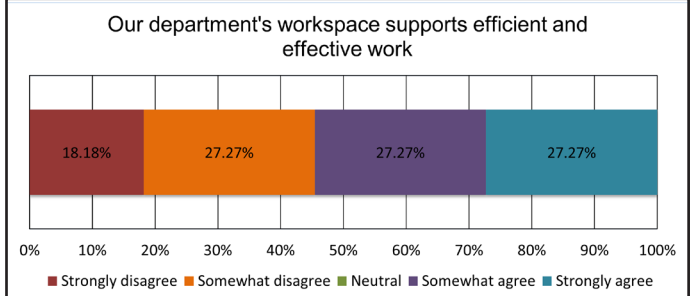
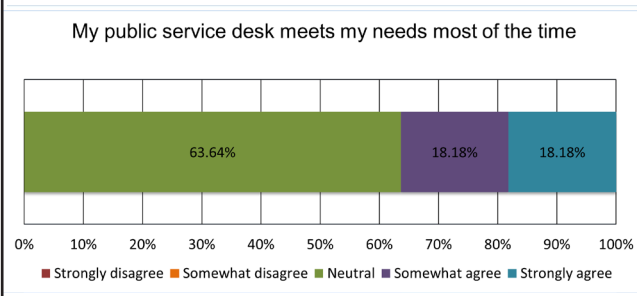
- Pretty/Welcoming Spaces
- Technology
- Library Staff

What would you change?

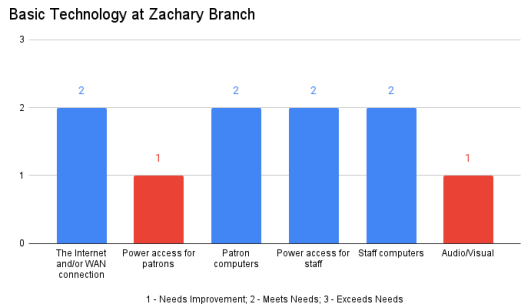
- Study Rooms
- Dedicated Spaces
- Noise Issues

Future Needs

- Study Rooms
- Facilities Improvements
- Community Meeting Rooms














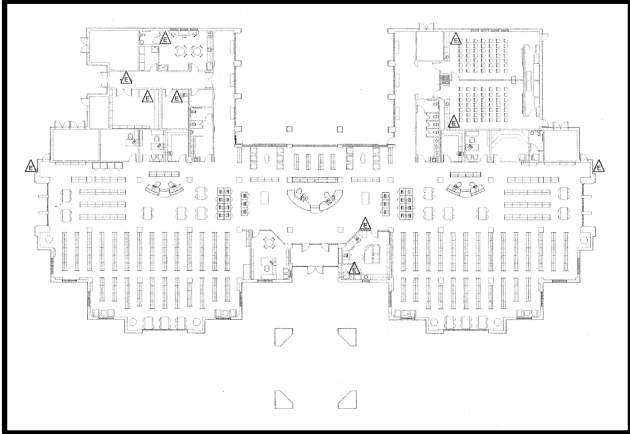
Technology



- Planned/Projected Improvements 1-3 years:**
- Need additional outlets and power access
 - Need replacement projector, screen, and DVD player
 - Dedicated temperature control systems for data closet



Facilities Notes	
	Roof - Roof replacement is currently underway.
	HVAC - New air chiller planned. Boiler scheduled to be replaced within a year.
	Painting - Repainted during recent minor remodel.
	Electrical Upgrade - Currently meets library needs.
	Lighting - Converted to LED during previous renovation.
	Envelope - Entryway needs a redesign during the next renovation.
	Ceiling - Currently meets library needs.
	Floor - Currently meets library needs.
	Furniture - Currently meets library needs.
	Site - This area will be explored by the library.
	Sidewalk - This area will be explored by the library.





Credits

Staff

Katrina Stokes	<i>Library Director</i>	East Baton Rouge Parish Library
Mary Stein	<i>Assistant Director of Administrative Services</i>	East Baton Rouge Parish Library
Bryce Tomlin	<i>Coordinator, Computer & Technical Services</i>	East Baton Rouge Parish Library
Sean M. Johnson	<i>Chief Architect</i>	EBR Architectural Division
Robert Gray	<i>Senior Architect</i>	EBR Architectural Division
Leila Reilly	<i>Branch Services Librarian</i>	East Baton Rouge Parish Library
Lori Juge	<i>Assistant Director of Branch Services</i>	East Baton Rouge Parish Library
Melinda Newman	<i>Branch Services Librarian</i>	East Baton Rouge Parish Library
Kristen Edson	<i>Deputy Director (former)</i>	East Baton Rouge Parish Library
Patricia Husband	<i>Assistant Director of Branch Services (Retired)</i>	East Baton Rouge Parish Library

Library Board of Control

Ms. Candace Temple	<i>President</i>
Mr. Donald Luther, Jr.	<i>Vice President</i>
Ms. Kathy Wascom	<i>Treasurer</i>
Ms. Nicole Allmon-Learson	<i>Board Member</i>
Mr. Ronnie Pierce	<i>Board Member</i>
Mr. Darryl Hurst	<i>Board Member</i>
Ms. Delores Watts	<i>Board Member</i>

Photography and Graphics

East Baton Rouge Parish Library
Carson Block Consulting Inc.

Community Advisory Committee















































George Bell	<i>President/CEO</i>	Capital Area United Way
Traci Birch	<i>Assistant Professor</i>	LSU School of Architecture
Joseph Butler	<i>Director</i>	City-Parish Building and Grounds
Carolyn Coleman	<i>Councilwoman</i>	Metro-Council District 10
J. Wesley Daniels, Jr.	<i>CEO</i>	EBRP Housing Authority
Margrett Fels	<i>Secretary</i>	Federation of Greater Baton Rouge Civic Associations
Tia Fields	<i>Community Outreach</i>	One Rouge and The Walls Project
Mandy Gabriel	<i>Senior Communications Catalyst</i>	Metromorphosis
Gerri Hobdy	<i>Owner</i>	Pleroma, LLC
Jill Kidder	<i>President/CEO</i>	Visit Baton Rouge
Laticia King	<i>Innovations and Partnership Catalyst</i>	Metromorphosis
Tyler Litt	<i>President</i>	Forum 225
Julio Melara	<i>President/CEO</i>	Melara Enterprises
Marlee Pittman	<i>Director</i>	City-Parish Community Development
Clay Rives	<i>Director</i>	MOHSEP/Homeland Security and Emergency Preparedness
Eric Romero	<i>Director</i>	City-Parish Information Services
Henry Tillman	<i>Assistant to the Vice President</i>	Southern University
Morgan Udoh	<i>Program Coordinator</i>	The Walls Project
Roxson Welch	<i>Director</i>	Family and Youth Service Center
Corey Wilson	<i>Superintendent</i>	BREC
Candace Temple	<i>President</i>	Library Board of Control
Donald Luther, Jr.	<i>Board Member</i>	Library Board of Control
Ashley Clark	<i>Zachary Branch</i>	Library Staff, Branch Manager
Kelly Chapman	<i>Main Library at Goodwood</i>	Library Staff, Main Library, Teen Services
Allison Cooper	<i>River Center Branch</i>	Library Staff, Branch Manager

Carson Block Consulting

Carson Block	<i>President, Carson Block Consulting Inc.</i>
Bonnie Nichols	<i>Assistant</i>
Jessikha Block	<i>Digital Marketing Specialist</i>



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Appendix: Documents Created

Descriptions of some of the major reports:

Staff Survey Report - A report containing the complete feedback gained from the staff survey respondents. Comments were collated and summarized to maintain staff anonymity as much as possible.

Branch Feedback Report - A report where staff survey responses were broken out into branches to collect information on branch-specific needs and guide the Facilities Master Planning process.

Community Survey Report - This report contains summaries and statistics from the community survey responses. The community survey was filled out by 3,185 East Baton Rouge Parish citizens. The responses contained in this report should be noted to reflect the needs of those who responded to the survey.

Extended and Combined Community Survey Report - The community survey was briefly reopened in May 2024 at the request of the Community Advisory Committee. It gained an additional 158 responses, which were added into the full Community Survey Report. This report illustrates the comparative responses to the extended, original, and combined responses.

Top Folder	Sub Folder	Files
00Support Documents ▀ 00Support Documents		<ul style="list-style-type: none"> Running Agenda & Meeting Notes - EBR FMP 2023
	EBRPL Branch Photos ▀ EBRPL Branch Photos	Description: Cropped photos from Google Street View for all branches
	EBRPL Architectural Diagrams ▀ EBRPL Architectural Di...	Description: PDF copies of branch diagrams / evacuation maps to show branch layouts
	Facilities Assessment ▀ Facilities Assessment	EBRPL Facilities Quick Assessment
		EBRPL Locations Inventory
		EBRPL - Facilities Assessment
	Survey Files ▀ Survey Files	Open Coding - EBRPL Community Survey Consolidation
		Open Coding - EBRPL Staff Survey Consolidation
		EBRPL Branch Data
		Survey Parsing for CB Review
Survey Presentation Feedback		
Technology ▀ Technology	SDPL Branch Technology Survey Report Summary.pdf (example document)	
	Dallas Branch Technology Survey Report - Summary.pdf (example document)	
		<ul style="list-style-type: none"> East Baton Rouge Parish Library - Library Technology Survey Report Sample Technology Specifications - EBR-South Branch.docx
	Master Plan Examples ▀ Master Plan Examples	2022-01-06_ACPL_Master_Plan_PCD_DRAFT_v2_OPT.pdf (example document)
		DPL FMP 2024.pdf (example document)
		SDPL_MP_Final_LC_Nov.pdf (example document)
		PRPLD_master-plan-2019.pdf (example document)
	00Reports ▀ 00Reports	
Library Board ▀ Library Board		Staff and Community Survey Presentation 11.15.2023.pdf
		EBRPL_Board Presentation_Final7.18.2023.pptx
Library Staff ▀ Library Staff		EBRPL_Staff Visioning_Final_7.18.2023.pptx
		Staff and Community Survey Presentation 11.15.2023.pptx
Community Advisory Committee ▀ Community Advisory C...	CAC Survey Presentation Final.pptx	
	CAC Survey Presentation Final_Handout.pdf	



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